

## IMPORTANT NOTICE

Notice to General Public, holding MobiKwik Wallet Account, a Prepaid Payment Instruments (PPI) known as "MobiKwik Wallet" issued by ONE MOBIKWIK SYSTEMS PRIVATE LIMITED a company incorporated under the Companies Act 1956 having its registered office at Office No.601,6<sup>th</sup> Floor, Good Earth Business Bay , Sector 58 , Gurugram , Haryana 122011 .

This is with reference to Circular No. RBI/2016-17/176 DBR.AML.BC. No. 18/14.01.001/2016-17

This Notice is issued to all customers / users who have opted for One Time Pin (OTP) based e-KYC process for the purpose of gaining access to the Mobikwik Wallet. It is hereby apprised:

- i. That Mobikwik Wallet Accounts opened using OTP based e-KYC shall not be allowed to operate for more than one year. Thus, we take this opportunity to request all such Users/Customers to complete their KYC and upgrade their Wallet Account to a Full KYC by submitting necessary details. This is in compliance with applicable guidelines and laws and You (User) may choose to refer to the exact guidelines made available on the Reserve Bank Of India website and the Circular mentioned above in this Notice.
- ii. We would like to bring to your kind notice that, if the same (KYC Upgradation of your Mobikwik Wallet Account) is not completed within a year (from the date of opening the said account or from the date of OTP KYC Registration), the Mobikwik Wallet shall be closed/made inactive with immediate effect.
- iii. That each such Customer/User shall ensure that no other account has been opened nor will be opened using OTP based KYC .
- iv. That the aggregate balance of the Mobikwik Wallet account of the customer shall not exceed rupees one lakh.
- v. That the aggregate of all credits in a financial year, in the Mobikwik Wallet, shall not exceed rupees two lakh for such wallets.

Please read our Terms and Conditions in the links provided below:

<https://www.mobikwik.com/termsandconditions>

<https://www.mobikwik.com/termsandconditions/users>

<https://www.mobikwik.com/grievancepolicy>

<https://www.mobikwik.com/privacypolicy>

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